
Red Lake Electric Cooperative, Inc.

412 International Drive SW
P.O. Box 430
Red Lake Falls, MN 56750-0430
www.redlakeelectric.com

Office 218-253-2168
Toll-free 1-800-245-6068
Outages 218-253-2200
Fax 218-253-2630

One of the Minnkota Power Systems.

APPLICATION FOR ELECTRIC SHUT-OFF PROTECTION

READ THE ENCLOSED NOTICE OF CUSTOMER RIGHTS AND POSSIBLE ASSISTANCE BEFORE COMPLETING THIS FORM

If you can't pay your entire bill and need to make special arrangements to spread out your payments, call Red Lake Electric Cooperative, Inc. at 1-800-245-6068 or 218-253-2168 before the due date. You need not send in this form just to make a payment arrangement, simply call.

If you can't pay your entire bill you need to make arrangements to pay, or provide a third party contact, or fill out this form and return it to Red Lake Electric Cooperative, Inc. immediately.

Fill out completely. Please print.

NAME _____ ADDRESS _____

CITY _____ STATE _____

PHONE: HOME _____ WORK _____ ACCOUNT NO. (FROM BILL) _____

TOTAL ANNUAL HOUSEHOLD INCOME \$ _____

CALL RED LAKE ELECTRIC COOPERATIVE, INC. WITHIN 10 DAYS AFTER THE POSTMARKED DATE ON THIS NOTICE TO VERIFY YOUR STATUS AND TO MAKE ANY NECESSARY PAYMENT ARRANGEMENTS. THE PHONE NUMBER IS 1-800-245-6068 OR 218-253-2168

By signing this form, I hereby authorize any gas or electric utility that serves me to exchange billing information. I acknowledge that I have received, read and understand the enclosed Notice of Residential Customer Rights and Possible Assistance. I attest that the above information is true and correct.

Customer's Signature _____ Date _____

RETURN THIS FORM AND OTHER DOCUMENTATION TO RED LAKE ELECTRIC COOPERATIVE, INC. IMMEDIATELY.

THIRD PARTY NOTICE

The purpose of this program is to notify a third party, as well as the customer, that a Notice of Proposed Disconnection has been sent.

A third party could be a friend, relative, church, or community agency. The third party receives copies of all disconnection notices Red Lake Electric Cooperative mails to the customer, but is NOT required to pay the bills. The third party is authorized to exchange information about the customer and make a payment plan with the Red Lake Electric Cooperative on the customer's behalf. This helps avoid the hardship that would result from disconnecting the customer's service.

If you want to name a third party, please fill out the Third-Party Notice form below and return it to the Red Lake Electric Cooperative.

Name _____ Acct # _____

Customer Signature _____ Date _____

Third Party name _____ Phone # _____

Address _____

_____ Date _____
Third Party Signature

NOTICE OF RESIDENTIAL CUSTOMER RIGHTS AND POSSIBLE ASSISTANCE

READ CAREFULLY

216B.097 COLD WEATHER RULE OF THE PUBLIC UTILITIES ACT:

Subdivision 1. **Application; notice to residential customer.** (a) An electric cooperative must not disconnect and must reconnect the utility service of a residential customer during the period between October 15 and April 15 if the disconnection affects the primary heat source for the residential unit and all of the following conditions are met:

- (1) The household income of the customer is at or below 50% of the state median household income. An electric cooperative may (i) verify income on forms it provides or (ii) obtain verification of income from the local energy assistance provider. A customer is deemed to meet the income requirements of this clause if the customer receives any form of public assistance, including energy assistance, that uses an income eligibility threshold set at or below 50% of the state median household income.
 - (2) A customer enters into and makes reasonably timely payments under a payment agreement that considers the financial resources of the household.
 - (3) A customer receives referrals to energy assistance, weatherization, conservation, or other programs likely to reduce the customer's energy bills.
- (b) An electric cooperative must, between August 15 and October 15 each year, notify all residential customers of the provisions of this section.

Subd.3. **Restrictions if disconnection necessary.** (a) If a residential customer must be involuntarily disconnected between October 15 and April 15 for failure to comply with subdivision 1, the disconnection must not occur:

- (1) On a Friday, weekend, holiday, or the day before a holiday.
Further, the disconnection must not occur until at least 20 days after the notice has been mailed to the customer or 15 days after the notice has been personally delivered to the customer.
- (b) If a customer does not respond to a disconnection notice, the customer must not be disconnected until the utility investigates whether the residential unit is actually occupied. If the unit is found to be occupied, the utility must immediately inform the occupant of the provisions of this section. If the unit is unoccupied, the utility must give seven days' written notice of the proposed disconnection to the local energy assistance provider before making a disconnection.
- (c) If, prior to disconnection, a customer appeals a notice of involuntary disconnection, as provided by the utility's established appeal procedure, the utility must not disconnect until the appeal is resolved.

Subd. 4. **Application to service limiters.** For the purposes of this section, "disconnection" includes a service or load limiter or any device that limits or interrupts electric service in any way.

FEDERAL/STATE ENERGY ASSISTANCE

If you need help paying your electric utility bill, you may qualify for state or federal fuel assistance. For complete, qualification and application information, contact your local county welfare or community/citizen's action council listed below. These organizations may also provide budget counseling.

Inter-County Community Council SERVES EAST POLK, PENNINGTON & RED LAKE COUNTIES	Oklee, MN.....218-796-5144Toll-free 1-888-796-5144 Fax 218-796-5175
Northwest Community Action SERVES EAST MARSHALL COUNTY	Badger, MN218-523-3258 (toll-free 1-800-568-5329) Fax 218-528-3259
Tri-Valley Opportunity Council SERVES WEST POLK, WEST MARSHALL COUNTIES	Crookston, MN.....218-281-9080 (toll-free 1-866-264-3729) Fax 218-281-0710
Red Lake Community Action Agency SERVES BELTRAMI COUNTY	Red Lake, MN.....218-679-3336
Beltrami Social Services	Red Lake, MN.....218-679-3945
Clearwater County Social Services	Bagley, MN.....218-694-6164
Marshall County Social Services	Warren, MN.....218-745-5124
Pennington County Social Services	Thief River Falls, MN.....218-681-2880
Polk County Social Services	Crookston, MN.....218-281-3127
Red Lake County Social Services	Red Lake Falls, MN.....218-253-4131