

## Twist and save with energy-efficient light bulbs

Minnesota residents can "change the world" for as little as $\$ .99$ per bulb after instant rebates


#### Abstract

discover that saving energy and money really is as easy as a twist of the wrist. From Oct. 1 through Nov. 30, 2009, residential electric cus mers of Red Lake Electric Coop ing that will allow them to purchase Energy Star qualified compact fluorescent light bulbs (CFLs) for as litle as $\$ .99$ at participating retailers Limit 12 bulbs per customer, while supplies last.) The compact fluorescent rebate program is held in conjunction with he U.S. Environmental Protection Agency (EPA) and U.S. DepartEnergy Star "Change a Light" campaign. Energy Star qualified CFLs use p to 75 percent less electricity tha and 10 dight bulb luce about 75 percent less heat than incandescents, improving safety By replacing the five most used bulbs in a home with energy-efficient CFLS, families can save $\$ 35$ alone. Today's CFLs produce bright, warm light at less cost to con-



sumers and businesses because they use (4409081.03 Jeff D. Lane) less
electricity electricity and last longer than
incandescent bulbs, saving time and money on replacements. With the wide range of CFL shapes, sizes and styles now on the market, con-
sumers can find an energy-efficient bulb for every situation and enjoy reduced energy costs all year long. "Becoming part of the solution
to to global climate change takes less
time and effort than people might time and effort than people might
think. We can all start by taking thimple steps like changing a light or looking for the Energy Star when we purchase new products,", said
Kathleen Hogan Director of the Kathleen Hogan, Director of the Climate Protection Partnerships make a difference and protect our make a difference and protect our

For more information about Energy Star qualified CFLs or to find participating retailers, call 888 Red Lake Red Lake Electric Cooperative dences and businesses in Marshall, Pennington, Red Lake, Polk and Clearwater counties.
The Cooperative can be contact-
ed at $800-245-6068,253-2168$ ed at 800-245-6068, 253-2168 or
redlake@minnkota.com. The redlake @ minnkota.com. The
Cooperative's Web site is www.redlakeelectric.com.
The U.S. Environmental Protection Agency introduced the Energy
Star program in 1992 as a voluntary Star program in 1992 as a voluntary
market-based partnership to reduce greenhouse gas emissions through increased energy efficiency. Today, Energy Star offers businesses and consumers energy-efficient solutions to save energy, money and
help protect the environment for future generations. More than 12,000 organizations partner with Energy Star to improve the energy efficiency of products, homes,
buildings and businesses. For more buildings and businesses. For more www.energystar.gov or call tollfree 888-STAR-gov or call toll-

## Energy Efficiency - Proper Insulation

One of simplest ways to reduce
your home's heating and cooling costs and improve comfort involves installing proper insulation. Doing The more heat flow resistance your insulation provides, the lower your heating and cooling costs. Heat flows naturally from a warmer to a cooler space. In winter,
heat moves directly from heated living spaces to adjacent unheated attics, garages, basements, and even outdoors. It can also travel indirectly through interior ceilings, walls, and floors wherever there is a diference in temperature
During the summer cooling sea
on, the reverse takes place. Hea flows from the outdoors to the inte rior of a house.
To maintain comfort, heat lost in the winter must be replaced by your gained must be removed by you cooling system. Proper insulation hough, decreases heat flow
Heat flow resistance is measured


CertainTeed Corporation
or rated in terms of its R -value. The higher the R -value, the greater the
insulation's effectiveness When calculating the R -value of a multilayered installation, add R values of individual layers Installing more insulation in you home increases the $R$-value. Insulation effectiveness also installed. For example, insulation that gets compressed will not pro-
overall $R$-value of a wall or ceiling
will be somewhat different from the will be somewhat different from the
R -value of the insulation because R -value of the insulation because
some heat flows around the insulation through studs and joists. Therefore, it's important to properly install your insulation to achieve the maximum $R$-value.
For more information, http://www.eere.energy.gov. Source: U.S. Department of
Energy Office Energy Office of Energy Efficiency
and Renewable Energy.

## QUICK TAKES

A look at some statistics from your Red Lake Electric Cooperative

As the chart below shows, more and more Red Lake Electric Cooperative custorters are enjoying the convenience and secure method of paying their monthly onergy bill with Aulo-Pay. To show our appreciation, customers wht use Autd-pay to pay lheir monthly bill will automatically be entered into a $\$ 100$ drawing on October bth. For your convenience, an Auto-pay sigh up sheet is included with the bill you receive this month. Hawe a questlon about Auto-pay? Give us a call at Fod Lake Erectric Cooperative today. 1-600-245-6068 or 218-253-2168

Auto-Pay Customers eligible for $\$ 100$ drawing


## Minnkota faces revenue shortfall

The economic downturn in the
U.S. has contributed greatly to a significant 2009 revenue loss at Minnkota Power Cooperative Primarily because of that ecoPrimarily because of that eco-
nomic slide, Minnkota is expecting nomic slide, Minnkota is expecting year. Why such a big number? A
major reason is that major reason is that demand for electricity is significantly less this
year than in recent years. Since the year than in recent years. Since the
regional wholesale energy market regional wholesale energy market
is driven, in large part, by demand for electricity, the market has been extremely low for most of 2009, about 2 cents per kilo
$(\mathrm{kWh})$ less than normal.
Minnkota sells its surplus ener-
gy, when available, into the regiongy, when available, into the regional wholesale energy market. A sig-
nificant amount of the wind energy nificant amount of the wind energy Minnkota has recently contracted to
purchase to meet both the Minnesota Renewable Energy Standard and the North Dakota Renewable Energy Objective is now surplus energy. This has resulted in a difficult year for Minnkota's surplus energy expected to sell approximately 1.4 billion kWh of surplus energy in 2009. Since Minnkota is receiving nearly 2 cents per kWh less than expected for our surplus wholesale
energy, Minnkota will likely receive $\$ 28$ million less surplus energy sales revenue than expected.

Minnkota will benefit, though,
from the low market prices when from the low market prices when purchasing energy from the region-
al wholesale market. An $\$ 8$ million reduction in the expected cost of energy purchased from the market for off-peak loads and replacement energy will partially offset the
shorffall but, even with that shortfall, but, even with that offset,
it still leaves a $\$ 20$ million net it stilf
shortfall.
"This year will be remembered as a year in which Minnkota Power Cooperative (2625004.01 Harris
Gene Halvorson) felt the Gene Halvorson) felt the same
pressure from the economic downturn as the U.S. as a whole," said Dinnkota presiden
and CEO. "This is not a catastroph-
ic situation that will cause Minnko ic situation that will cause Minnkosituation that requires our attention and an acceptable solution." "We need to examine areas where Minnkota can internally save
expenses in 2009 and 2010. We do expenses in 2009 and 2010. We do
not expect to offset the entire $\$ 20$ not expect to offset the entire $\$ \$ 20$
million; that would not be possible. But where we can, we need to save." To cover the shortfall, Minnkota will unfortunately need to increase its wholesale power rates for mem-
ber/owner cooperatives, likely through a special surcharge. It is now estimated that a surcharge of

## Pipeline installation generates powerline work

about 11 percent for a one-year period will be likely.
Loer is hopeful that the economic (6936002.06 Sandra J. Gagner) recovery needed to normalize the wholesale power market prices will occur soon. If not, continued rev-
enue reductions could be experienue reductions could be experi-
enced in 2010 and could result in another surcharge implementation. "Over the next few weeks we will be working with our member/owners to develop a plan to recover from this revenue short-
fall," Loer said.
Minnkota's goal continues to be
o provide reliable service and adequate supply at an affordable price.

The largest active construction project in Minnesota is currently
underway in northwest Minnesota. It is the Enbridge Alberta Clipper pipeline project.
This project is the installation of
oon-mile crude oil pipeline


Field offices for Enbridge and several other companies associated with the Alberta Clipper project are setup north of Thief River Falls along the east side of Highway 59. Above, Red Lake Electric line personnel have
set poles for security lights.
stretching from Hardisty, Alberta to
Superior, Wisc. The pipeline is Superior, Wisc. The pipeline is
expected to be in service by midexpected to be in service by mid-
2010 with an initial capacity of 450,000 barrels per day. The pipeline project passes
through Red Lake Electric Comer
ative's service territory from northwest of Viking to southeast of
Oklee. The installation of the pipeline has installation of the pipeline has generated work fo
Red Lake Electric's line crew.


Manager's
Comments

The future outlook for energy rates


## Mission Statement

quality of life for people of our service area by consistently providing quality electric service and other valued services while holding our


Red Lake Electric Cooperative, Inc.


WE PROUDLY PRESENT TO YOU The Red Lake Electric Cooperative

## Customer Service Guarantee

 It's short and simple! Red Lake Electric Cooperative employees will meet or exceed your expectations of friend-
ly, courteous service and will meet any commitments they make to you. If your expectations of the service provided by our employees is not met, please contact me at the Red Lake Electric Cooperative office, 253-2168. commitment to quality customer service makes this guarantee possible.

Red Lake Electric Cooperative, Inc.
ROGER JOHANNECK
General Manager

## VOLTS \& JOLTS

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NOTICE
Hidden within the text of the articles on pages 1,2,3 and the back page of this issue of
the Volts \& Jolts are the names he Volts \& Jolts are the names and account numbers of five
RLEC members. They will appear within the articles in parenthesis as such (99-99-99-999-99 Roger P. Member). you find your name and send it with your next payment. You will be credited with $\$ 5$ on your electric bill.

(x)
Member Service Department
by Kevin Reich
Conservation programs for business customers


## Pembina Trail council celebrates National RC\&D week Sept. 20-26

| Pembina Trail Resource Conservation and Development (RC\&D) council joins the 375 RC\&D coun- cils across the country in celebrating RC\&D Week. <br> The week of Sept. 20 through 26 is designed to raise greater public awareness of RC\&D councils and their activities in local communities. National RC\&D week coincides with the anniversary of the Food and Agriculture Act of 1962 which established the RC\&D program that covers 85 percent of the U.S. and its territories. <br> Joan Smith Freeman, President of the National Association of Resource Conservation and Development Council, expressed appreciation to the thousands of RC\&D council members who celebrate the National Community Service that Resource Conservation and Development councils provide to America. <br> President Freeman affirmed, | "The strength of RC\&D is that local people create solutions for local needs. In these times of economic downturn, RC\&D councils are invaluable in solving community problems in conservation and community development. RC\&D Councils are far too important to go unnoticed in our communities." <br> The Pembina Trail RC\&D council's mission is "to provide leadership and assistance in coordinating the development of our human and natural resources". <br> The council is made up of local leaders who volunteer their time. Pembina Trail RC\&D's service area includes the counties of Kittson, Roseau, Marshall, Pennington, Red Lake, Polk and Norman. The RC\&D area is locally organized, sponsored and led. <br> Because of this, local people can come together to make choices for their communities working on proj- ects for land conservation, land | management, wat community develo thing unique to the The council detern and creates solutio <br> Some of the pro na Trail RC\&D c involved in re installing dry hydr protection, securin help combat weed sponsoring grazin area producers wi rotational grazing <br> Those who become a volunte Trail RC\&D or requiring technica contact the office extension 4 for mo <br> To learn more na Trail RC\&D vis natrailrcd.org and on the NRCS RC\& http://www.mn.nr grams/rcd. |
| :---: | :---: | :---: |
| Coo <br> One of <br> Things yo about you | Lake Electric erative, Inc. <br> he Minnkota Power <br> should kn electric se | tems <br> OW <br> vice |

## BILLINGS AND COLLECTION

## 20th of each month. <br> Payment of your monthly energy bill is due on the

 20th of the month. You may pay your bill in person at RLEC during office hours, use the 24-hour drive up drop box located next to the RLEC office, byAuto Pay, or by mail. Payment must be in the office, drop box, Auto Pay, or in the mail, as evidenced by the postmark, by the 5th day of the following month to avoid a late payment charge. A $11 / 2 \%$ monthly
late payment charge will be computed on delinquent late payment charge will be computed on delinquent
energy bills, the minimum late payment charge will energy bills,
be $\$ 1.00$.
If your payment is not received by the 15 th of the month, a final notice of disconnection statement wil be included on your following bill. The final notice
statement will notify you when your electric service will be disconnected if the delinquent amount remains unpaid. If an employee is sent to disconnect your electric service, a $\$ 50$ collection fee will lector.
lector.
To have a disconnected service reconnected, all amounts owing, a $\$ 50$ reconnection fee, and a security deposit must be paid. If the service must be reconnected after normal working hours, a $\$ 100$

BAD CHECKS
A $\$ 15$ charge will be levied each time a check is being closed or payment stopped.

## OUTAGES

## following:

1. Check your
or meter pedestal.
2. Call your ne

## electricity also.

3. Call the RLEC

245-6068) during working hours or 218-253-2200 after hours. We will accept collect calls for outages

## METER TESTS

priodically tested for accuracy Results from these ests show that meters generally slow down with age; however, if you think that your meter is recording too much usage, RLEC will test it for accuracy. You must pay a test fee in advance of the test. If the
meter test shows that the meter was inaccurate, the STOPPED METERS
If you find your meter has stopped and you are
using electricity, please contact the ately so we can replace it. Average consumption will be billed to the member for the time the meter was stopped meter.

## METER READINGS

An automated meter reading system is utilized to obtain monthly meter readings. Although the system
is normally reliable, there is always a chance that the correct reading has not been transmitted to the office for billing. Customers should periodically read their meter and compare it to the reading on the billing statement. If the actual reading is not close to
the billing statement reading, please call the office. GENERAL SERVICE RATES

## Facilities First 500 KWH

Over 500 KWH (April-Dec.)
Over 500 KWH (Jan.-Mar.)
Multiphaw (Jan.Mar.) …....... 7.56 Kwh
charge.
Standby, \$9/month (meter disconnected but the power line retained; standby is not available on
services larger than 15 KVA transformer capacity).

Security light, $\$ 7 /$ month, high pressure sodium, $\$ 8 /$ month, mercury vapor; water heater flat credit, $\$ 5 /$ month (on January-April billing); off-peak equipment charge, $\$ 4 /$ month per heat meter; off-peak
electric heat rate, $4.0 / \mathrm{kWh}$ long-term control, $5.8 \not \subset / \mathrm{kWh}$ short-term control.

## Recipe corner

8 large cabbage leave
Venison Cabbage Rolls
lb. ground venison
medium onion, chopped
$1 / 4$ tsp. ground nutmeg
1 can ( 15 oz .) tomato sauce, divided
2 c . uncooked instant brown rice
c. (4 oz.) shredded cheddar cheese

In a large pot of boiling water, cook cabbage leaves for three minutes; drain and set aside. In a skillet over medium heat, cook vension, onion, salt and nutmeg until meat is no longer pink; drain. Stir in 1 cup tomato sauce
Place $1 / 3 \mathrm{c}$. meat mixture on each cabbage leaf; fold in sides. Starting at an Place $1 / 3 \mathrm{c}$. meat mixture on each cabbage leaf; fold in sides. Starting at an
unfolded edge, roll up completely to enclose filling.
auce. Transfer to a large skillet; add cabbage rolls. Cover and simmer for 20 minutes. Sprinkle with cheese; heat until cheese begins to melt. Yield: 4 servings.
large Vidalia onions, peeled** Vidalia Onions
1 pkg . ( 10 oz .) frozen green peas
$1 / 4$ tsp. dried thyme
$1 / 8$ tsp. pepper
2 Tbsp. butter or margarine
$1 / 4 \mathrm{c}$. hot water
*Substitute any large sweet onions if Vidalias are not available.) Slice ops off onions; hollow out center of each, leaving a $1 / 4$-inch-thick shell. Place shells in an 8 -inch square baking dish. Combine peas, mushrooms thyme and pepper; divide among shells. Dot each with $1 / 2$ Tbsp. butter.
Dissolve bouillon in water; pour over onions. Cover dish with plastic wrap Dissolve bouillon in water; pour over onions. Cover dish with plastic wrap,
turning back one edge to vent steam. Microwave on high $7-10$ minutes or turning back one edge to vent steam. Microwave on high $7-10$ minutes or
until tender, rotating onions halfway through cooking time. Baste with cooking liquid. Let stand, covered, 3 minutes before serving. Yield: 4 servings.

## Red Lake Electric Cooperative, Inc <br> Operating Report

MONTHLY COMPARISON

| MONTHLY COMPARISON |  |  |  |
| :---: | :---: | :---: | :---: |
|  | JULY $2008$ |  | JULY 2009 |
| Total Revenue . . . . . . . . . . . . . . | \$ 523,139 | \$ | 608,011 |
| Total Margins ................\$ | \$ (76,370) | \$ | $(88,138)$ |
| Cost of Power . . . . . . . . . . . . . ${ }^{\text {d }}$ | \$ 380,958 | \$ | 438,306 |
| KWH's Purchased | 7,072,287 |  | 7,038,238 |
| Capital Credits Paid to Estates ...\$ | \$ 12,679 | \$ | 6,801 |
| YEAR TO DATE COMPARISON |  |  |  |
|  | $\begin{gathered} \text { JuLY } \\ 2008 \end{gathered}$ |  | $\begin{gathered} \text { JuLY } \\ 2009 \end{gathered}$ |
| Total Revenue . . . . . . . . . . . . . . \$ | \$ 5,503,654 | \$ | 6,200,289 |
| Total Margins . . . . . . . . . . . . \$ | \$ 902,649 | \$ | 754,641 |
| Cost of Power . . . . . . . . . . . . . \$ | \$ 3,430,058 | \$ | 3,825,908 |
| KWH's Purchased . . . . . . . . . . . . 8 | . .85,113,187 |  | 87,341,907 |
| New Service Connections | 32 |  | 15 |
| Customers Served | 5,117 |  | 5,157 |
| Capital Credits Paid to Estates ... \$ | \$ 41,863 | \$ | 39,229 |
| Miles of Line |  |  |  |
| Overhead | 2,323 |  | 2,319 |
| Underground | 231 |  | 235 |

## DEGREE DAYS

To determine degree days, you must calculate the daily mean temperature for the time period you are measuring. Degree day computation is based on the assumption that a building does not during a 24 -hour period. To obtain a degree day figure, the high temperature and the low temperature for the day are added and he total divided by two. That figure is then subtracted from 65 . For example, if the high temperature was 30 degrees and the low emperature 10 degrees, the figure would be $30+10=40 ; 40 / 2=20$; $65-20=45$. This would be a 45 -degree day. The higher the degree day figure, the more heat required to warm your home.

YEAR TO DATE DEGREE DAYS
August 20 to August 20


DEGREE DAYS

eggs
to 2 tsp. lemon-pepper season, divided 6 bluegill or perch fillets (2 to 3 oz. each $)$ 1 c. crushed sa
Vegetable oil

## egetable

In a shallow bowl, beat eggs and 1 tsp. lemon-pepper. Dip fillets in egs mixture, then coat with cracker crumbs. Sprinkle with remaining lemon pepper. In a skillet, heat $1 / 4$ inch of oil. Fry fillets for 3 to 4 minutes on eac
side or until fish flakes easily with a fork. Yietd: 3 servin.

## 2 lbs pork steak Sauerkraut Hot Dis

$1-1 / 2$ lbs. pork steak, cubed
1 medium onion, chopped
2 melery ribs, chopped
1 can (16 oz.) sauerkraut, undrained
8 oz., noodles cooked and drained
8 oz., noodles, cooked and drained
1 can ( $10-3 / 4$ oz.) condensed cream
can (10-3/4 oz.) condensed cream of mushroom soup, undiluted
Salt and pepper to taste
In a large skillet, brown meat. Add the onion and celery; cook until onion is transparent. Stir in the sauerkraut, noodles, soup and mushrooms; seaso with salt and pepper. Spoon into a greased 2-qt. casserole. Cover and bake
at 350 degrees for $1-1 / 2$ hours or until the meat is tender, stirring occasionally. Yield: $6-8$ servings.

## Conservation Improvement Program incentives available

For the past five years, Red Lake
Electric Cooperative (RLEC) has had to spend 1.5 percent of gross revenue on conservation programs. rebates for Energy Star appliances and equipment.
Starting in 2010, as a directive from the state legislature, RLEC must spend money on conservation savings. Energy conserved must equal 1.5 percent of the Cooperative's total annual kilowatt hour sales. To meet this directive the Cooption Improvement Program (CIP) incentives. These incentives are more comprehensive than the previous offerings for both residential and business customers
Residential offerings span from lamps (CFL) to $\$ 400$ per ton on a geothermal, closed loop heat pump. Business incentives apply for
lighting, air conditioning air lighting, air conditioning, air source
heat pumps, geothermal heat pumps, geothermal heat
pumps, chillers, motors, variable frequency drives, and Energy Star food service equipment.
Rebate forms that list the offerings are posted on RLEC website, WW.redlakeelectric.con. from the Cooperative or local electrical and heating/cooling contrac-
tors. The accompanying tables list The accompanying
many of the incentives. Custom applications may also

1 lb. lean ground beef, browned and drained
1 c . minced onion
1 can ( 28 oz.) tomatoes with liquid, cut up
1 Tbsp. Worcestershire
1 Tbsp. Worcesters
1 tsp. salt
2 c . silced potatoes
$1 / 3 \mathrm{c}$. all-purpose flour
1 pkg . (10 oz.) frozen corn, thawed
1 pkg . (10 oz.) frozen lima beans, thawed
1 green pepper, cut into strips
$1-1 / 2 \mathrm{c}$. ( 6 oz.) shredded chedda
In a mixing bowl combineddar chees
In a mixing bow, combine bee,, onion, tomatoes with liquid, Worces tershire sauce and salt. Pat into a greased 3-qt. casserole. Layer with pota-
toes, flour, corn, lima beans and green pepper. Bake, covered, at 375 degrees for 45 minutes. Sprinkle with cheese and continue baking, uncov ered, for 30 minutes. Yield: 8 servings.

## Pecan Pumpkin Loaf

$1 / 3 \mathrm{c}$. shortening
$1-1 / 3$ c. sugar
2 eggs
$1 / 2$ tsp. vanilla extract
$1-2 / 3 \mathrm{c}$. all-purpose flo
1 tsp. baking soda
$3 / 4$ tsp. salt
$3 / 4$ tsp. salt
$1 / 2$ tsp. ground cinnamon
$1 / 2$ tsp. ground nutmeg
$1 / 3$ tsp. bater
1 c. chopped pecans or walnuts
In a mixing bowl
Add the eggs, bowl, cream shortening and sugar. Add pumpkin; beat well. la. Combine the dry ingredients; add to pumpkin mixturen. Beat in vanil water. Stir in nuts. Pour into a gres.
Pour into a greased 9 -inch by 5 -inch by 3 -inch loaf pan. Bake at 350
degrees for $55-65$ minutes or until toothpick comes out clean. Cool for 10 minutes before removing from pan to a wire rack. Yield: 1 loaf.
energy conservation measures can be explored to see if the measure qualifies for an incentive.
For additional information, contact RLEC at 253-2168 or 800-2456068.

| Residential Energy | Efficiency | Incentives |
| :---: | :---: | :---: |
| Energy Efficiency Equipment | Rebate Amount | Rebate Maximum |
| CFL Lamp <br> (Maximum 12 lamps) | $\leq 50 \%$ of retail not <br> to exceed $\$ 2$ | $\$ 24$ per customer |
| Energy Star Clothes Washer | $\$ 50$ | $\$ 50$ |
| High Efficiency Electric Water Heater <br> 80 gallon or larger, EF $\geq 0.91$, must be on load control | $\$ 150 / \mathrm{unit}$ | $\$ 150 / \mathrm{unit}$ |
| High Efficiency Furnace <br> with ECM blower | $\$ 150 / \mathrm{unit}$ | $\$ 150 / \mathrm{unit}$ |
| High Efficiency Air Source Heat Pump <br> 14.0 SEER, 8.2 HSPF | $\$ 250 / \mathrm{unit}$ | $\$ 250 / \mathrm{unit}$ |
| Geothermal Heat Pump <br> Open loop, 16.2 EER | $\$ 200 /$ ton | $\$ 1,000$ |
| Geothermal Heat Pump <br> Closed loop, 14.1 EER | $\$ 400 /$ ton | $\$ 2,000$ |

## Business Energy Efficiency Incentives

| Energy Efficiency Equipment | Rebate Amount |
| :---: | :---: |
| T8 Fluorescent Fixtures (Replacing T12 or incadescents) | \$5 to \$16 per fixture |
| T5 Fluorescent Fixtures (Replacing HID or incadescents) | Starting at $\$ 60$ per fixture |
| CFL Fixture | \$22/fixture |
| CFL Lamp | \$1.50/fixture |
| Split System Energy Efficient <br> Air Conditioners and Air Source Heat Pump | \$30 to \$40/ton |
| Single Packaged Energy Efficient <br> Air Conditioners and Air Source Heat Pump | \$35 to \$50/ton |
| Geothermal Heat Pump Open loop, 16.2 EER | \$200/ton |
| Geothermal Heat Pump Closed loop, 14.1 EER | \$400/ton |
| Energy Efficient Air Cooled and Water Cooled Chillers | \$30 to \$40/ton |
| Nema Premium ${ }^{\circledR}$ <br> Three Phase Electric Motors | \$4 to \$15/HP |
| Energy Star Commercial Solid Door Refidgerator or Freezer | \$60 to \$250 |
| Energy Star Ice Machine | \$200 to \$600 |
| Energy Star Steam Cooler | \$300 to \$600 |
| Energy Star Fryer | \$500 |
| This list is not all inclusive. There are numerous other lighting retrofits. Other measures may also qualify. Any project totalling $\$ 10,000$ or more must receive written approval before project installation. Rebate maximum is $75 \%$ of project cost up to $\$ 15,000$. |  |



| Farmers Union Oil Company Thief River Falls 218-681-3512 | WILCOX PLUMBING AND HEATING, Inc. RED LAKE FALLS | $\overline{\mathrm{H}} \underset{\substack{\text { The } \\ \text { Head-Quarters } \\ \text { Hair and } \\ \text { Tanning Salon }}}{ }$ | Security <br> STATE BANK <br> (17r | "THE FARMERS' HELPING HAND" <br> Dave Miller Agency DAVE MILLER, AGENT RURAL ROUTE 1 VIKING, MINNESOTA 56760 |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |
|  |  |  |  |  |
| - Fertilizer |  | HAIRSTYLING |  |  |
| - Petroleum products | +19 | FOR MEN AND | - Consumer Ioans |  |
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| - Farm supplies | 218-253-4347 | 218 253-4223 |  | 218-523-5861 |

## VOLTS AND JOLTS FEATURE OF THE MONTH

## Honoring the Holen family heritage <br> By Destiny Harman <br> "It was like a picture painted on velvet, it was so beau-

 Selmer and Helen Holen of Goodridge live on afarm that has been in the Holen name for over a century where they carry on their family heritage. Helen grew up in Marshall County about 10 miles away from the Holen farm. Selmer grew up on the
farm and graduated high school in Crookston. farm and graduated high school in Crookston.
Selmer and Helen were married June 28, saw a beautiful lady and I deciried I wasn't going to let her get away," Selmer said of meeting his wife The Holens are now retired but Helen previously for nine years and at Oakland Park in Thief River Falls or three years. Selmer worked on the farm and drove in the iron range for a few years. The coupleo worked wo summers at a Bible camp where they helped out. The Holens have three children: Linda, Leann and Richard. in Thief River Falls married Pete Bower John Deere chief of police in Thief River Falls. Linda and Pete's two children are Eric, who is the manager of Sherwin
Williams Paint in Virginia, Minn., and Heather who is Williams Paint in Virginia, Minn., and Heather, who is the assistant vice president of Wells Fargo in Arizona.
Leann, who raises beef cattle and works full-time at the Grygla bank, is married to Donald Wikert who is a

Thief River Falls, and Kelsey, a soon-to-be stay-at-home mother
Richard works road construction for Minn-Dak Asphalt in Thief Rive Falls. He lives in another house on the Holen family farm. He has three Jamie, who works at the Shooting Star Casino in Mahnomen, and Samuel, who is an eighth grader at Fertile/Beltrami School.
Selmer and Helen also have two great-grandchildren who attend school Arizona: Makenzie is in the eighth grade and Sadie is a sophomore. In her free time, Helen enjoys crocheting, using the computer, sending mails to her family, digital photography, cooking and baking.
Helen has crocheted an afghan for each of her grandchildre placed many of her crochet works in fairs where she has received grand champion ribbons and competed on the state level. She also used to bake wedding cakes. She went to school to learn the
trade and used to make them professionally. She made many cakes fo trade and used to make them professionally. She made many cakes for
neighbors and relatives.
Helen was named Outstanding Senior Citizen for Pennington County in
2006.
The Holens are members of Reinert Free Church where Helen serves as an officer and treasurer of the ladie's aide.

abbages
 While in Norway, they visited relatives of Selmer's and saw the church where his father had been confirmed "It was interesting to see where my mother and dad had lived and grew up as kids," Selmer said of visiting Another tie the Holens have to Norway is they hoste a 4-H exchange student from Norway for six weeks. He was a 19-yea-old boy named Osten Anderson. He ha enjoyed driving their noisy pick-up truc arerred "We sure had a great, great time with him, he was just wonderful character to have," Helen said. He has since come back to visit them. Selmer and
Helen also discovered that Selmer's relatives knew Ois tein in Norway When Selmer took over farming the family land, it all of the crop. Then he trapped to make a living. The next year they lost it all again, but he had hail insurance this time. The next year after that the crop was drowned
out. Then when Selmer's brother came home from the
service, he began farming the land so Selmer and Helen service, he began farming the land so Selmer and Helen
headed to the Iron Range for a few years where Selme

Selmer and Helen both enjoy camping, bird watching, cross-country skiing, snowmobiling, driving their golf cart and mowing the lawn, which typ ically takes all day to do. "I like a nice lawn," Selmer said.
Selmer enjoys hunting, fishing and wood-working. He has crafted cedar chest for each of their granddaughters and one grandson. He als helped his son make solid oak among many other thing among many other things.
Selmer's. They grow celery, head lettuce garden is another hobby of string beans, peas, cabbage, cucumbers, squash, parsnips and onions.


The barn where the Holens used to raise cattle and their camper. The Holens enjoy camping in their free time.

The Holens never sell any of their produce, instead they like giving extra harvest to their friends and neighbors. "We enjoy sharing," Helen said. Another interest of the Holens is carrying out their Norwegian heritage. can speak and understand Norwegian
The Holens have a connection to Norway, with Selmer's father Halvor coming to America from there when he was merely 19 years old. Halvor homesteaded the family farm and built the house that Selmer and Hele
"He was a hard-working man," Selmer said of his father. Halvor farmed the homesteaded land and built all of the buildings. He would also walk to
North Dakota where he did logging in the winter and then would walk back to the family farm.
Selmer and Helen visited Norway in 1974. At the time, their daughter Linda and her husband were stationed in Germany. Selmer and Helen wen
on a 28 -day excursion to visit them and Norway. They traveled from Ger
headed to the lron Range for a few years wh Throughout the history of the farm, both dairy and beef cattle have been raised, as well as 480 acres of grain. Selmer and Helen's children participated in 4-H. Selmer said he would
buy them good hereford cattle and help them break them, but after that they were on their own. "If they wanted a grand champion they were going to earn a grand champion," Selmer said. They had done just that, getting grand champion ribbons almost every year and participating in the state showcase numerous times.
Selmer stoppe
stopped raising cattle when he started having trouble with timber
The farm land is now rented out to Bob and Aaron Miller.
The family farm was honored as a century farm in 2006. The official homestead documents had to be retrieved from Washington, D.C The Holens hosted a reunion and celebration in June of that year where they had sack races, minnow races and a watermelon eating contest.
One of their neighbors had painted the sign that stands out at the e their property declaring their century farm status. The sign depicts a horse
and sleigh in winter and sleigh in winter.
The He
The Holen farm is no-question rich with family history and heritage that Selmer and Helen continue to carry on through the years


Helen sewed this in honor of their century farm.

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 lights will illuminate the parking area outside the temporary offices of
Enbridge and other associates involved with the pipeline installation.


Above: Casey Thronson, lineman, nears completion of the work on the three-phase pole as he prepares to tie in the last phase wire to the insulator. The crossarm and insulator pin are covered with insulated blankets to help avoid contact with anything of different potential as he line remains energized during the installation of the pole.
Right: The construction of the Alberta Clipper pipeline will require an additional pumping station for Enbridge west of Viking. The pump staprocess of building a new transmission line on the pump site as a new substation will be built to srve the new pumping station. Red Lake Electric has a single phase line that runs where the new transmission line is being built. Work had to be coordinated between Otter Tail Power and Red Lake Electric to "underbuild" (attach) Red Lake Elecric's line to Otter Tail Power's new transmission poles. In this picture, one Red Lake Electric lineman, left bucket, and two Otter Tail Power


Troy Schmitz, left, Red Lake Electric lineman, and Bill Vatthauer, Otter Tail Power lineman of Crookston, tie the single-phase wire to the insulator on a stand-off bracket that was attached to Otter Tail Power's transmission pole. Red Lake Electric does have a service into
Otter Tail Power's transmission would ever be interrupted.
Small game hunting opens; blaze orange required

Grouse, rabbit, squirrel and par-
tridge seasons open Sept. 19, offering many Minnesotans the opportunity to discover and explore more hields million acres of Minnesota fields and forests this fall. "Small game season is a forgot en pleasure," said Dennis Simon, Resources (DNR) wildlife section hief. "It doesn't take a large inves nent of time and money or much find grouse squirrels gat rabbits." All that is needed to hunt is a blaze-orange-colored article of clothing above the waist, a smal caliber rifle or shotgun, a valid
hunting license and firearms safety training, and a suitable hunting location. Complete details about seasons, requirements and bag lim-
its are listed on pages $37-44$ of the its are listed on pages 37-44 of the ping Regulations Handbook "This should be a great small
game season, the kind you look for-
ward to sharing with friends and family," said Simon grouse numbed that higher ruffed grouse numbers will likely lure some folks who haven't hunted recens coverts. The higher grouse
grouse numbers also make for an ideal year to introduce a youngster or friend to grouse hunting. As the small game season
approaches Simon approaches, Simon encourages
hunters and would-be hunters to learn about the apprentice hunter validation program. This program allows residents born after Dec. 31,
1979, and ages 12 or older a one 1979, and ages 12 or older, a one-
time exemption to hunt small game time exemption to hunt small game
without having completed firearms without having completed firearms
safety training. However, they must purchase a $\$ 3.50$ validation and comply with necessary safety pro-
visions. The program applies to visions. The program applies to
other small game species too other small game species too,
including waterfowl hunting,

## which opens Oct. 3, and pheasant

 hunting, which opens Oct. 10 ."With bird numbers up and bar riers to participation down, this is the year to enjoy Minnesota's small
game hunting game hunting opportunities,
Simon said. He encourages people who are just getting into hunting to learn
about the state's Wildlife Manageabout the state's Wildlife Manage-
ment Area (WMA) system, which ment Area (WMA) system, which
offers hunting on its 1.2 million offers hunting on its 1.2 nitional forests also offer opportunities. The WMA system, one of the largest and most developed in the United States, contains 1,380 public wildlife areas across Minnesota,
with habitat ranging from prairies with habitat ranging from prairies
and wetlands to forests and swamps. State forests offer an additional 4 million acres in 58 designated areas.
Details
Details about WMAs and state
forests are available online www.mndnr.gov/destinations.

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## Federal Tax Credits for Energy Efficiency

 2009 Summary of Tax Credits for Homeowners| Product Category | Product Type | Tax Credit Specification | Tax Credit | Notes |
| :---: | :---: | :---: | :---: | :---: |
| Insulation | Insulation | Meets 2009 IECC \& Amendments | $30 \%$ of cost, up to \$1,500² | For insulation to qualify, its primary purpose must be to insulate (example: insulated siding does not qualify). <br> Must be expected to last 5 years OR have a 2 year warranty |
| Windows \& Doors | Exterior Windows and Skylights | $\begin{aligned} & \text { U factor <= } 0.30 \\ & \text { SHGC <= } 0.30 \end{aligned}$ | $\begin{aligned} & 30 \% \text { of cost, up to } \\ & \$ 1,500^{2} \end{aligned}$ | Not all ENERGY STAR labeled windows and skylights qualify for tax credit. |
|  | Storm Windows | Meets IECC ${ }^{1}$ in combination with the exterior window over which it is installed, for the applicable climate | $30 \%$ of cost, up to $\$ 1,500^{2}$ |  |
|  | Exterior Doors | $\begin{aligned} & \text { U factor }<=0.30 \\ & \text { SHGC }<=0.30 \end{aligned}$ | $\begin{aligned} & 30 \% \text { of cost, up to } \\ & \$ 1,500^{2} \end{aligned}$ | Not all ENERGY STAR doors will qualify. |
|  | Storm Doors | In combination with a wood door assigned a default U-factor by the IECC ${ }^{1}$, and does not exceed the default U-factor requirement assigned to such combination by the IECC | $\begin{aligned} & 30 \% \text { of cost, up to } \\ & \$ 1,500^{2} \end{aligned}$ |  |
| Roofing | Metal Roofs, Asphalt Roofs | All ENERGY STAR qualified metal and reflective asphalt shingles | $\begin{aligned} & 30 \% \text { of cost, up to } \\ & \$ 1,500^{2} \end{aligned}$ |  |
| HVAC | Central A/C | Split Systems: EER $>=13$ SEER $>=16$ Package systems: EER $>=12$ SEER $>=14$ | $\begin{aligned} & 30 \% \text { of cost, up to } \\ & \$ 1,500^{2} \end{aligned}$ | For a list of qualified products, go to the <br> Consortium for Energy Effficiency prod- <br> uct directory, click on the Air Condition- <br> ers and in the "CEE Tier enter "Residn- <br> tial Advanced Tier 3" for Cor CAS Spitit Sys- <br> tiems, and "Residential Tier 2" for CAC <br> package systems and ASHPS. |
|  | Air Source Heat Pumps | Split Systems: HSPF $>=8.5$ EER $>=12.5$ SEER $>=15$ Package systems: HSPF $>=8$ EER $>=12$ SEER $>=14$ | $\begin{aligned} & 30 \% \text { of cost, up to } \\ & \$ 1,500^{2} \end{aligned}$ |  |
|  | Natural Gas or Propane Furnace | AFUE >= 95 | $\begin{aligned} & 30 \% \text { of cost, up to } \\ & \$ 1,500^{2} \end{aligned}$ | For a list of qualified products, go to the Gas Appliance Manufacturing Association: <br> Not all ENERGY STAR products will qualify for the tax credit. <br> ENERGY STAR Spec: <br> Gas Furnaces: AFUE=90 Oil Furnances: AFUE=85 Boilers: AFUE=85 |
|  | Oil Furnace | AFUE > $=90$ | $\begin{aligned} & 30 \% \text { of cost, up to } \\ & \$ 1,500^{2} \end{aligned}$ |  |
|  | Gas, <br> Propane, or Oil Hot Water Boiler | AFUE > $=90$ | $\begin{aligned} & 30 \% \text { of cost, up to } \\ & \$ 1,500^{2} \end{aligned}$ |  |
|  | $\begin{array}{\|l\|l} \hline \text { Advanced } \\ \text { Main Air } \\ \text { Circulating } \\ \text { Fan } \end{array}$ | No more than $2 \%$ of furnace total energy use. | $\begin{aligned} & 30 \% \text { of cost, up to } \\ & \$ 1,500^{2} \end{aligned}$ |  |
| Water Heaters | Gas, Oil, Propane Water Heater | Energy Factor >= 0.82 or a thermal efficiency of at least $90 \%$. | $\begin{aligned} & 30 \% \text { of cost, up to } \\ & \$ 1,500^{2} \end{aligned}$ | All ENERGY STAR gas tankless water heaters will qualify. <br> There are currently no ENERGY STAR qualified gas storage tank or gas condensing water heaters that qualify. |
|  | Electric Heat Pump Water Heater | Same criteria as ENERGY STAR: Energy Factor >= 2.0 | $\begin{aligned} & 30 \% \text { of cost, up to } \\ & \$ 1,500^{2} \end{aligned}$ | All ENERGY STAR electric heat pump water heaters will qualify. |
| Biomass Stove | Biomass Stove | Stove which burns biomass fuel ${ }^{5}$ to heat a home or heat water. <br> Thermal efficiency rating of at least $75 \%$ as measured using a lower heating value. | $30 \%$ of cost, up to $\$ 1,500^{2}$ |  |


| Product Category | Product Type | Tax Credit Specification | Tax Credit | Notes |
| :---: | :---: | :---: | :---: | :---: |
| Biomass Stove | Biomass Stove | Stove which burns biomass fuel ${ }^{5}$ to heat a home or heat water. <br> Thermal efficiency rating of at least $75 \%$ as measured using a lower heating value. | $30 \%$ of cost, up to $\$ 1,500^{2}$ |  |
| Geo- <br> Thermal Heat Pump | Geo-Thermal Heat Pump | Same criteria as ENERGY STAR <br> Closed Loop: <br> EER $>=14.1$ <br> COP $>=3.3$ <br> Open Loop: <br> EER >= 16.2 <br> COP $>=3.6$ <br> Direct Expansion: <br> EER $>=15$ <br> COP $>=3.5$ | 30\% of the cost | All ENERGY STAR geothermal heat pumps qualify for the tax credit. <br> Use IRS Form 5695 <br> Must be placed into service before December 31, 2016. |
| Solar Energy Systems | Solar Water Heating | At least half of the energy generated by the "qualifying property" must come from the sun. Homeowners may only claim spending on the solar water heating system property, not the entire water heating system of the household. <br> The credit is not available for expenses for swimming pools or hot tubs. <br> The water must be used in the dwelling. <br> The system must be certified by the Solar Rating and Certification Corporation (SRCC). | 30\% of cost | All ENERGY STAR solar water heaters qualify for the tax credit. <br> Use IRS Form 5695 <br> Must be placed into service before December 31, 2016. |
|  | Photovoltaic Systems | Photovoltaic systems must provide electricity for the residence, and must meet applicable fire and electrical code requirement. | 30\% of cost | Use IRS Form 5695 <br> Must be placed into service before December 31, 2016. |
| Small <br> Wind <br> Energy <br> Systems | Residential Small Wind Turbines | Has nameplate capacity of not more than 100 kilowatts. | 30\% of cost | Use IRS Form 5695 <br> Must be placed into service before December 31, 2016. |
| Fuel Cells | Residential Fuel Cell and microturbine system | Efficiency of at least $30 \%$ and must have a capacity of at least 0.5 kW . | $30 \%$ of the cost, up to $\$ 500$ per . 5 kW of power capacity | Use IRS Form 5695 <br> Must be placed into service before December 31, 2016. |
| Cars | Hybrid gasolineelectric, diesel, batteryelectric, alternative fuel, and fuel cell vehicles |  | Based on a formula determined by vehicle weight, technology, and fuel economy compared to base year models | There is a 60,000 vehicle limit per manufacturer before a phase-out period begins. Toyota and Honda have already been phased out. Credit is still available for Ford, GM and Nissan. <br> For more information visit: Fueleconomy.gov <br> Use IRS Form 8910 for hybrid vehicles purchased for personal use. <br> Use IRS Form 3800 for hybrid vehicles purchased for business purposes. |
|  | Plug-in hybrid electric vehicles |  | \$2,500-\$7,500 | The first 250,000 vehicles sold get the full tax credit (then it phases out like the hybrid vehicle tax credits). <br> Effective January 1, 2009. |



2 Subject to a 51,500 maximum per homeowner for all improvementis combined







Minnesota state parks Web site features fall color updates
$\qquad$ Minnesotans can follow the
changing fall colors online this
autumn on the Department of Natural Resources (DNR) Web site at olor reports are provided by state parks staff across Minnesota. changing colors of native grasses nd wildflowers. In addition, the reports will include notes on birds,
butterflies and other wildlife migra tion, along with information about the berries, nuts
ripe for picking.
The site also features a calendar of upcoming family-oriented events
at Minnesota state parks and recreation areas.
Fall colo cessed from the Minnesota state parks home page by clicking on the Reports provide details about fall color at state parks in five geo-
graphic areas. Detailed color reports for individual state parks
home page These state park updated every Thursday throughou the fal color season. hot fall color site also includes photographs submitted by the public and park staff. The pictures give fall colors as they progress through out the season. The public can contribute current fall color photographs by clicking on "fall color reports" and selecting "share you
photos." Typically, this is when and where peak color can be found in Minnesota:

- Mid- to late September along the Canadian border. - Mid-September to early Octo ber in the northern third of Min-
- Late September to early Octo ber throughout Central Minnesota. - Late September to mid-Octo ber in the Twin Cities area.
- Early to mid-October in south ern and southeastern Minnesota.



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| :---: |
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| FOR SALE - Large round bales of alfalfa hay. First and sec ond cutting. Put up with no rain Call 218-253-2798. |
| Wanted |
| WANTED - Wanted 16 -inch six-hole implement rims; four-hole trailer rims and tires. 218-686 4687. |


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## Review the cold weather disconnection law

The cold weather law, which
became effective Aug. 1 , 1995, pro-
vides a guideline for Red Lake
Electrtic Cooperative to use for
properly notifying a customer of
their delinquent account and deter-
mining when electricity can be shut
off during the cold weather season
(Ott. 5 through April 15 .).
This law also provides a guide-
line for customers to follow when
their electric service is up for dis-
connection and what they must do
to avoid disconnection of electricity
during the cold weather season.
It's important to remember the
cold weather rule does not prevent
a shutoff of electricity during the
cold weather season. Only you, the
customer, can preven a shutoff of
electricity from occurring.
Other than paying your bill
when it is due, you can prevent a
shutoff from occurring by respond-
ing to the information RLEC will
deliver with each collection notice
during the cold weather months.
Should you have any questions
about the cold weather rule or the
shutoff protection information that
will be attached to each collection
notice, please call RLEC. We want
to help you prevent a cold weather
shutoff.
COLD WEATHER LAW
cooperative or municipal utility.
Subdivision 1. Application;
notice to residential customer.
(a) A municipal utitity or a coop-
erative electric association must not
disconnect and must reconnect the
utility ervice of a residential cus-
tomer during the period between
October 15 and April 15 if the dis-
connection affects the primary heat
source for the residential unit and
all of the following conditions are
met:

1. The household income of the
customer is at or below 50 percent
of the state median household
income. A municipal utility or
cooperative e electric association
utility may (i) verify income on
forms it provides or (ii) obtain ver-
ification of income from the local
energy assistance provider. A cus-
tomer is deemed to meet the
income requirements of this clause
if the customer receives any form
of public assistance, including ener-
gy assistance, that uses an income
eligibility threshold at or below 50
percent of the state median house-
hold income;
2. A customer enters into and
makes reasonably timely payments
under a payment agreement that
considers the financial resources of
the household; and

## Important notice for military personnel

Section 1. [325E.028] UTILI-
TY PAYMENT ARRANGE-
MENTS FOR MMLITARY
SERVICE PERSONNEL
Subdivision 1. Restriction on
disconnection; payment sched-
ules. (a) A municipal utility, coop-
erative electric association or pub-
lic utility must not disconnect the
utility service of a residential cus-
tomer if a member of the household
has been issued orders into active
duty, for deployment or change in
duty station if such a residential
customer:
(1) has a household income
below the state median household
income or is receiving energy assis-
tance and enters into an agreement
with the municipal utility, coopera-
tive electric association or public
utility under which the residential
customer pays ten percent of the
customer's gross monthly income
toward the customer's bill and the
residential customer remains rea-
sonably current with those pay-
ments; or
(2) has a household income
above the state median household
income and enters into an agree-
ment with the municipal utility,
cooperative electric association or
public utility establishing a reason-
able payment schedule that consid-
ers the financial resources of the


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is this service free, you will eliminate the expense of is this service free, you will eliminate the expense of
writing a check, postage to mail your payment and writing a check, postage tenalies because your bill
no more late payment penalt will be paid on time, every month, for you.
Your payment will be automatically made for you
on the 5 th of each month. If the 5 th falls on a week
$\qquad$ service, offers
ment to the and continue Further, the disc. not occur until at least 20 tion must the notice required in subdivision 2 15 days after the notice has been personally delivered to the cus(b) If the customer does not
respond to a disconnection notice the customer must not be disconnected until the utility investigates whether the residential unit is actually occupied. If the unit is found to be occupied, the utility must immeeven days' written notice of the proposed disconnection to the local nergy assistance provider before (c) If, prior to the disconnec tion, a customer appeals a notice of involuntary disconnection, as pro-
vided by the utility's established vided by the utility's establishe
appeal procedure, the utility mu not disconnect until the appeal is resolved.
Subdiv Subdivision 4. Application to service limiters. For the purposes
of this section, "disconnection" includes a service or load limiter or any device that limits or interrupts electric service in any way.
business day. You will continue to receive your ing the amount that will be withdrawn from your bank account. The proof of your payment will appear on your bank state
gy bill statement.
re notified on pay your monthly bill until you been set up for you.
ease call RLEC at $800-245-6068$ or $218-25$ please call RLEC at $800-245-6068$ or $218-253$ 2168.

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SIGN-UP SHEET
lauthorize Red Lake Electric Cooperative (RLEC) and the bank listed below to initiate variable entries o my checking or savings account. This authorization remains in effect until I notify RLEC in writing to rlec electric account \#
=
$=$

TELEPHONE \#
$\square$
$\square$
savings account \#

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One of the Minnkota Power Systems

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| Toll-free | $1-800-245-6068$ |
| Fax | $218-253-2630$ |
| After-hour outage | $218-253-2200$ |
| Office hours | Monday-Friday, 8:00-4:30 |
| E-mail: | redlake@minnkota.com |
| Web site | www.redlakeelectric.com |

[^0]
[^0]:    P. O. Box $430 \bullet 412$ International Drive SW - Red Lake Falls, MN 56750-0430

